## BLISS™



Your Next Level To COMFORT zonefirst.com



## DISCLAIMER

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions (1) this device may not cause harmful interference (2) This device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment to radio or television reception, which can be determined by turning the equipment on or off, the user is encouraged to try to correct the interference by one or more of the following measures; 1.) Reorient or relocate the receiving antenna; 2.) Increase the separation between the equipment and receiver; 3.) Connect the equipment into an outlet on a circuit different from that to which the receive is connected; 4.) Consult the dealer or an experienced radio /TV technician for help.

WARNING: Any changes or modifications not expressively approved by ZONEFIRST could void the user's authority to operate this equipment. Power sources for the Heat Cool Module (HCM) & the Zone Control Gateway (ZCG) should be plugged into a surge protector.

### Installation is easier than you think!

The easy-to-follow mobile app walks you through stepby-step instructions, so you don't miss a beat

Check out our website at zonefirst.com/bliss for how-to videos and useful tips to get you started



Warranty : One year limited warranty included.

Final disposition of any warranty claim will be determined solely by ZONEFIRST. If inspection by ZONEFIRST does not disclose any defect covered by the warranty, the product will be returned or scrapped as instructed by the customer. Products returned to the customer may be sent shipping charges collect.

> For any questions and information please write, call or email: E: info@zonefirst.com T: 201-794-8004 ZONEFIRST 6 Aspen Drive Randolph, NJ 07869

Need Help? Installation FAQ: zonefirst.com/bliss-faq Support: support@zonefirst.com Installation Help: 877.FIRSTZONE (347.7896)

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# PRE INSTALL CHECKLIST

- It is optimal to set this up with internet access. Not required.
- Make sure you are installing during the day, as you may be without light while light switches are being installed
- The installation of this system requires you to use power tools and, handle high-voltage wiring, ensuring power is disconnected.
- Invis-A-Stat (LST) does not support dimmable light fixtures or multi-way switch applications.

A licensed trade professional should install this system.

Each Bliss System comes with everything you need to install a two or three zone system, except the dampers. Additional zones require an adder kit, that includes a damper, LST & WDS for each additional zone.

Вура	ss	Sc	hedule	Ι	Fan	
Please unselect zone(s)	you would not like to	$\leftarrow$	Setup Schedule		← Setup HVAC Fan	Ō
Zones selected:		Create a new			Enable DS/BK mode?	0
		O No Sch			Engage Lower Speed:	
Zone1 zone	~					
Zone2 2	~				24VAC	
				:	Speeding Fan:	
					Note: Fan speed will be reduced when 50% of zones are calling.	less than
Please set the upper and pressure (in.wc)	lower limits of static					
Lower limit, wc:	Upper limit, wc:					
0.35	0.45					
0.40	0.50	(			DONE	
0.45	0.55					

**Additional Setups** 

## WHAT'S INCLUDED



## SYSTEM OVERVIEW



The Bliss System by ZONEFIRST mobile app is intuitive and easy to use. Each zone is represented as a tile that displays the set point and temperature reading for that zone.



## App Installation

After Installing all the ZCG, HCM, WDSs, and LSTs, head over to the Apple App Store or Google Play Store to download the BLISS by ZONEFIRST app.

Using the Homeowner's phone, scan the QR code below to bring you to the app download screen.



- 1. Launch the application and select NEW INSTALL if this system is new.
- 2. Select I'm a Homeowner and tap NEXT.
- 3. Tap SIGN UP. Have the customer enter their email address, create a password for their system, and tap REGISTER.
- 4. A Verification code will be sent to the homeowner's email. Enter the code and tap CONFIRM
- 5. Have the customer log into their new account
- 6. Tap Multi-Zone and tap NEXT.
- 7. Locate the sheet with the QR code that can come with the system and scan
- 8. From here the app will walk you through installation

## ZCG Install



The ZCG is used as a gateway to communicate with all the components of the system and give them access to the internet.

We suggest placing your ZCG in a centralized location, preferably close to the Wi-Fi router, or service room.

- When installing the ZCG you will have two network connection options. Either Wi-Fi or ethernet. If possible, we suggest connecting the gateway to your Wi-Fi router via ethernet for the most robust connection.
- Make sure to use the white 5VDC power adapter labeled "ZCG only" Using the incorrect power source will lead to damaging your system
  - If your building or home does not have a Wi-Fi router yet, install the ZCG, however until the system is connected to Wi-Fi it will not communicate to the rest of the system.

For detailed instructions and videos on how to install the ZCG, please visit zonefirst.com/bliss



1. The WDS can be powered by two options. Choose between power from the HCM or a 12VDC power supply.



2. Wire the WDS to the MP12M on the damper as shown below. Use the jack labeled "DAMPER" for this connection.

Please power the ZCG as shown in the diagram.



Make sure to use the white 5VDC power adapter labeled "ZCG only." Using the incorrect power source will lead to damaging your system



Connect the ethernet cord to ZCG as shown in the diagram and check the back side of ZCG for small light next to ethernet cord.

Proceed next when that small light is blinking.

3. Use the 12VDC OUT jack to power the next WDS as shown below. Repeat this process until all Zone Dampers are on.



\* You can also power other WDS from the HCM or a 12VDC power supply!

(Optional) If you have multiple dampers in one zone you can daisy chain the MP12Ms as shown below.



Please refer to the damper installation guide included with you dampers.

## WDS Install



## **HCM Install**



The WDS is used to sense the temperature and pressure in the ductwork and control the zone dampers. It communicates wirelessly with the ZCG, so you only need to supply the WDS with power. There are two powering options on the left side of the device. The 12VDC RJ11 telephone jack which can be supplied from the HCM RJ11 output, or the 12VDC 5.5mm jack can be purchased separately.

- The flexibility of powering options allows you to power the WDS without needing to run wires all the way back to the HCM.
- We advise to only power the WDS with either the RJ11 jack or 5.5mm jack, not both.
- The "WDS OUT" can be used to daisy chain multiple WDS using home run wiring, giving you a wide range of flexible powering options.
- Be sure to connect the damper to the "DAMPER" output for the corresponding WDS.
- You will assign the zone number of the WDS using the segment-LED display and the gray buttons.
- Be sure to place the WDS before the damper, not after in the supply duct.
- Be sure to keep the open side of the pickup tube facing the airflow as indicated on the top label.

For detailed instructions and videos to install visit: zonefirst.com/bliss.

The HCM is used to control the HVAC equipment. The mobile app will walk you through how to properly wire it, based on your equipment set up.

We suggest installing the HCM in a dry location, with moderate temperatures if possible. Try to mount the HCM on a wall near the HVAC unit, instead of directly on the plenum. This will assure the radio module will have the most robust connection.

- IF the Master QR code provided in this manual does not work, you can find an individual QR code on the HCM under the terminal block cover and printed on the back label.
- When the HCM has connected to the system, the mode LED will turn solid green
- To mount the HCM, install the 4 mounting screws provided in the kit, in the holes around the 4 edges.

For detailed instructions and videos on how to install the HCM, please visit zonefirst.com/bliss



Power the HCM using the 12VDC power supply. The Power LED will turn on solid green.

Make sure to use 12v DC with HCM

### Single Stage Gas/Eletric

#### HVAC UNIT CONNECTIONS

HVAC CONTROL MODULE



1. Turn off circuit breakers.

2. Remove light switch cover and existing light switch.

3. Wire LST as shown below:



4. Reinstall the light cover and repeat the process for each LST.5. Once all LST are installed turn the circuit breakers back on and continue.

Make sure to NOT CROSS wires

#### Multi Stage Gas/Eletric

## How to Control Your LST





#### Single-Stage Heat Pump (O)

HVAC UNIT CONNECTIONS

HVAC CONTROL MODULE



#### Multi-Stage Heat Pump (O)



#### Single-Stage Heat Pump (B)



#### Multi-Stage Heat Pump(B)



## LST Install Invis-A-Stat



The LST is a combination smart light switch and thermostat. It is used to control the temperature set point in a given zone or room. The LST can be used to also control the light switch.

- LST does not support multiway light control. This means it cannot control a light that has more than one switch.
- The LST does not support a dimming feature.
- The LST supports a 110/120VAC, 60Hz power supply.

## **App Screenshots**



← New Installation		
Select Installation Type:		
I'm a Contractor		
(I'm a Homeowner		
	← New Installation	
	Select Installation Type:	
	Ym a Contractor   Ym a Homeowner	









Hold SW1 on the gateway to set to commissioning mode. Select gateway in your Wi-Fi settings to connect as access point.

**OPEN WI-FI SETTINGS** 





Check connection status LED1 on the gateway is solid green. This indicates successful connection to Gateway Access Point!

Continue to next step.

NEXT



#### Enter installer information:

 $\leftarrow$ 

First Name	
John	*
Last Name	
Jackson	*
Company	*
Email Address	*
The Email Address field is required.	A
Phone number	
NEXT	



f no internet is available choose skip to continue local installation. Otherwise select network interface:



) Wi-Fi

 $\leftarrow$ 



### Ethernet Connection

 $\leftarrow$ 



Connect the ethernet cord to the gateway as shown in the diagram.





### Gateway Connectivity

 $\leftarrow$ 

lf no internet is available choose skip to continue local installation. Otherwise select network interface:



$\leftarrow$	Wi-Fi Connection	
Wi-Fi networ	ks:	
DEFHome		0 <r></r>
ZoneFirst_W	iFi	⊕ ົ
HTC_9EF2		⊕ <del>ົ</del>
HTC_B8B8		0 r

Wi-Fi Connection  $\leftarrow$ (((•))) You are connected to Wi-Fi! Continue to next step.

NEXT





Scan QR codes of all devices in system or Master QR code provided in the package. These include the LST, WDS, and HCM devices.

SCAN QR CODE



$\leftarrow$	Device List
9 devices found	
HCMxxxx	
LST1xxx	
LST2xxx	
LST3xxx	
LST4xxx	
WDS1xxx	
WDS1xxx	
WDS1xxx	

HVAC Control Module

#### Select HVAC Control Module:



#### No HCM QR code found

Please scan QR Code of HCM to continue.

#### SCAN QR CODE

![](_page_32_Picture_0.jpeg)

 $\leftarrow$ 

![](_page_33_Picture_2.jpeg)

Power up HCM using the 12VDC power adapter provided.

NEXT

Make sure to use 12v DC with HCM

![](_page_33_Picture_6.jpeg)

Using the incorrect power source will lead to damaging your system

![](_page_34_Picture_0.jpeg)

### Setup Equipment

#### Select Equipment Type:

Gas/Electric

 $\leftarrow$ 

Heat Pump with Heat Strips

Heat Pump with Fossil Fuel

![](_page_36_Picture_0.jpeg)

## Setup Equipment

#### Select Equipment Type:

#### Gas/Electric

Heat Pump with Heat Strips

 $\checkmark$ 

Heat Pump with Fossil Fuel

NEXT

![](_page_37_Picture_0.jpeg)

	H <b>C</b> Connecte	MXXXX ed HCM dev	vice
Enter	CFM of Unit:		
Syste	m	Heat	t Pump Type
0	Gas/Electric	0	Conventional
۲	Heat Pump	۲	Fossil Fuel
Rever	r <b>se Valve</b> B		
0	0		
Fan ir	n Heat		
Fan ir	n Purge		
		NEXT	

### ← Configure Fossil Fuel Changeover

When enabled and the measured temperature in the duct is less thean the FF Changeover Temperature, the Heat Pump is shut down and the EM heat is activated.

![](_page_39_Figure_2.jpeg)

![](_page_40_Picture_0.jpeg)

![](_page_40_Picture_1.jpeg)

Setup Stage Timer	
he time delay between each stage of or cooling.	
Stage Timer, min: 10 15 20	
	← Setup Zone Staging
NEXT	Second stage of heating or cooling will engage when more than 50% of the total zones are calling. Once second stage is engaged the stage timer will start in heating for the purpose of going into 3rd stage.
	The total number of zones installed is <b>4</b> . Second stage will engage when <b>3</b> or more zones are calling.
	Third Stage Heat Timer, min: 10 15 20 NEXT

SO Heat limit,° F:	SO C	ool limit,	° F:			
130		55				
135		60				
140		65				
			$\leftarrow$	Configure H	eat and	Cool Limits
			Enab	le Limits Prote	tion?	
	ALEVE		He	ating limit,° F:		Cooling limit,° F:
	NEXT			140		40
				145		45
				150		50
					NEXT	

### Setup Equipment Wiring

 $\leftarrow$ 

#### Single Stage Gas/Electric

![](_page_43_Figure_2.jpeg)

Suggested wiring diagram based on configuration.

#### CONFIRM

![](_page_44_Picture_0.jpeg)

NEXT

![](_page_44_Picture_2.jpeg)

![](_page_45_Picture_0.jpeg)

![](_page_46_Picture_0.jpeg)

 $\leftarrow$ 

Now test light switch on both LST and app...

![](_page_46_Picture_2.jpeg)

If a light doesn't turn on check wiring and test again. Don't forget to turn off breaker before removing wires.

![](_page_46_Picture_4.jpeg)

## **Setting Up Without Internet:**

← Gateway Connectivity		
lf no internet is available choose skip to continue local installation. Otherwise select network interface:		
Ethernet Wi-Fi		
SKIP NEXT		

If no internet is available, choose skip to continue local installation.

You can still connect the LSTs to the ZCG for set up.

Once Wi-Fi is set up you can connect that through the ZCG settings.

## **Go to Settings**

1:57	Connection Mode:	.ul 🗢 🖵
rarshad@zor	Cloud	ulti Mode then FF 2°F
Home	e	18%
🚯 Settir	ngs	ment
? Supp	ort	۶F
😟 Send	Logs	19%
Reso	urces	
(i) Abou		
Sign o	but	
		open Pre
VE	RSION 2.0.8	

## Select ZCG Connectivity

1:57	.ul 🗢 🗔
≡	Settings
Configure	
Account Settin	ngs
ZCG Connectiv	/ity
🛜 RSSI Signal Str	ength
System Owner	rship Transfer
System Settings	
🗹 Devices & Zon	es
🔑 Equipment	
<b>2</b> Bypass	
pprox Fan	
O Staging Mode	
Schedule	
Heat & Cool Li	mits

## Set to commisioning mode

1:58	3	🗢 🕞
$\leftarrow$	ZCG Access P	oint
		Î
	PWR LEDI LED2 SWI SW2	
Hold SW1 on the ZCG for 5-10 seconds to set to commissioning mode.		
		Î
	PWR LED1 LED2 SW1 SW2	
Wait for 10 seconds for LED1 to become solid green once ZCG is in commissioning mode.		
	NEXT	
		_

## Follow the instructions to finish setting up from your phone's settings

![](_page_51_Picture_1.jpeg)

OPEN SETTINGS